PBS Michiana - WNIT SMS/MMS Messaging Terms & Conditions

These Terms and Conditions govern the Short Message Service (SMS) and Multimedia Messaging Service (MMS) communications provided by PBS Michiana - WNIT (referred to as "we," "us," "our"). By opting into our SMS/MMS messaging program, you agree to these terms.

- 1. **Program Description:** PBS Michiana WNIT offers mobile messaging to provide information related to our programming, events, membership, news alerts, fundraising campaigns, and other station-related activities. You will receive messages relevant to the specific programs or interests you opted-in for. Types of messages may include informational alerts, reminders, and invitations.
- 2. **Opt-In:** You opt-in to receive messages by providing your mobile phone number through our designated sign-up forms, donation pages, or by texting a specific keyword to our short code. By opting in, you consent to receive automated and non-automated recurring messages from PBS Michiana WNIT to the phone number provided. Consent is not a condition of any purchase or donation.
- 3. **Message Frequency: Message frequency may vary** depending on your selected preferences and station activities.
- 4. **Opt-Out:** You may opt out of receiving SMS/MMS messages from PBS Michiana WNIT at any time. To unsubscribe, text **STOP** to **574-675-9648**. You will receive a confirmation message verifying your opt-out request. After this, you will no longer receive SMS/MMS messages from us unless you opt back in.
- 5. **Support/Help:** If you need assistance or information regarding our messaging program, you may contact our support team by calling 574-675-9648 or emailing <u>latkins@wnit.org</u>.
- 6. **Cost: Message and data rates may apply** to all SMS/MMS messages sent and received. These charges are billed by and payable to your mobile service provider. PBS Michiana WNIT does not charge for sending or receiving messages. Contact your mobile service provider for details on your specific plan and costs.
- 7. **Privacy:** Your privacy is important to us. Please review our full Privacy Policy at **[insert web link]** for information on how we collect, use, and protect your information. Mobile information provided for SMS/MMS will not be shared with third parties/affiliates for marketing/promotional purposes. Text messaging originator opt-in data and consent will not be shared with any third parties.
- 8. **Carrier Liability:** PBS Michiana WNIT and mobile carriers are not liable for delayed or undelivered messages. Delivery of messages is subject to effective transmission from your wireless service provider/network operator.
- 9. **Changes to Terms:** We reserve the right to change these SMS/MMS Terms & Conditions at any time. Any changes will be effective immediately upon posting the revised version on our website. We encourage you to review these terms periodically.